

Product Near-End-of-Life Notification

Device CDMA 1xRTT (2G Verizon) Modems Replacement Models Available

Date: January 23, 2018

I. Summary

Due to the discontinuation of critical components and availability of newer models, all CDMA 1xRTT Verizon device models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com.

Important Note:

The products listed in this announcement use 2G CDMA 1xRTT technology. On December 31, 2019, [Verizon](#) plans to retire its CDMA network (1x/EVDO, 2G/3G), and will stop activating new devices on CDMA after June 30, 2018. Please consult your carrier partner for additional network commitment information and your MultiTech sales rep for replacement product options.

Models for the Sprint and Aeris networks will remain in full production.

II. Part Numbers Impacted

MultiConnect® Cell 100 Series Cellular Modems

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTC-C2-B06-N3	789407356896	MTC-LVW2-B01 MTC-MVW1-B01	789407363924 789407366055
MTC-C2-B06-N3-US	789407356940	MTC-LVW2-B01-US MTC-MVW1-B01-US	789407362330 789407366048
MTC-C2-B08-N3-KIT	789407356971	MTC-MVW1-B03-KIT	789407366024

Note: LTE Cat M1 models have been announced and will be shipping in March 2018.

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MultiConnect® rCell 100 Series Cellular Routers

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTR-C2-B16-N3	789407356148	MTR-LVW2-B07	789407361760
MTR-C2-B16-N3-US	789407357534	MTR-LVW2-B07-US	789407360039
MTR-C2-B17-N3	789407356155	MTR-LVW2-B08	789407361777
MTR-C2-B17-N3-US	789407358319	MTR-LVW2-B08-US	789407361166

All models listed in this announcement are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates

Availability of New Ordering Part Numbers: Available now (except where noted)

NEOL Date of Old Ordering Part Numbers: January 23, 2018

Last Time Buy Date: February 21, 2018 (or while supplies last)

End-of-Life (EOL)/Last Time Ship Date: May 21, 2018

Last Time Buy Information

- By February 21, 2018, submit confirmed order quantities for guaranteed availability with a Non-Cancellable, Non-Returnable (NCNR) order of any of the Verizon CDMA 1xRTT (C2-N3 models) listed in this announcement with shipments available through May 21, 2018.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

To help facilitate the transition to one of the replacement models, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining Verizon CDMA 1xRTT (C2-N3 models) that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular modems or routers.
- Note that the current C2-N3 models are no longer recommended for new product designs.

- Notify existing customers who have been using the C2-N3 models and have them begin their qualification testing on one of the recommended replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

VI. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

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