

## Product End-Of-Life Notification

### MultiMobile™ USB Portable USB Modem Model Number: MT9234MU-CDC

October 25, 2012

#### I. Overview:

With the launch of the MultiMobile USB (MT9234MU-CDC-XR model) earlier this year, Multi-Tech announces the end-of-life (EOL) of the MT9234MU-CDC model.

The –XR model represents a more reliable product design that is better suited for many applications, especially fax applications. The –XR model provides V.92/56K data rates, V.34/33.6K fax capabilities and a hot swappable USB interface. This version of the MultiMobile USB portable modem supports the CDC-ACM USB protocol, simplifying installation and providing compatibility with most operating systems. This globally approved modem is ideal for mission-critical out-of-band remote servicing, fax applications and data applications. The MultiMobile USB portable modem can also serve as the mobile user's desktop modem back in the office.

For more detailed information or list of device specifications, please refer to [www.multitech.com](http://www.multitech.com) or contact your Multi-Tech Systems Sales Representative.

#### II. EOL Part Numbers:

Ordering Part Number	Description
MT9234MU-CDC	V.92 Data/Fax World Modem (USB)
MT9234MU-CDC-CP	V.92 Data/Fax World Modem (USB) – Corporate Pack (Contains 25 modems)

Extended Warranties and Overnight Replacement Warranties associated with these models are also end-of-life.

#### III. Key Dates:

End-Of-Life Date: October 25, 2012  
Last-Time-Buy Date: October 25, 2012



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**IV. Warranty and Support:**

Multi-Tech Systems will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post End-of-Life/Discontinued date.

**V. Stock Rotation:**

Stock rotation claims will be allowed for sixty (60) days after the product End-Of-Life announcement date.

**VI. Suggested Action Plan:**

To help facilitate the transition to the –XR models, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of analog modems.
- Ensure that the pricing for the new MultiMobile USB (MT9234MU-CDC-XR) modem is loaded in your pricing system. Note: The –XR model was announced on April 26, 2012.
- Note that the current MultiMobile USB (MT9234MU-CDC) modem is end-of-life and its replacement is the MT9234MU-CDC-XR.

**VII. Additional Information:**

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your Multi-Tech sales representative:

World Headquarters - USA: (763) 785-3500 or (888) 288-5470 – [sales@multitech.com](mailto:sales@multitech.com)

EMEA Headquarters - United Kingdom: +(44) 118 959 7774 – [sales@multitech.co.uk](mailto:sales@multitech.co.uk)

**VIII. Cross Reference:**

MT9234MU-CDC (EOL Product)			MT9234MU-CDC-XR (New Product)	
Ordering Part Number	UPC	Description	Ordering Part Number	UPC
MT9234MU-CDC	789407348266	V.92 Data/Fax World Modem (USB)	MT9234MU-CDC-XR	789407354038
MT9234MU-CDC-CP	789407348273	V.92 Data/Fax World Modem (USB) – Corporate Pack (Contains 25 modems)	MT9234MU-CDC-XR -CP	789407354380

**VIII: Extended Warranty Cross Reference:**

<b>MT9234MU-CDC (EOL Product)</b>		<b>MT9234MU-CDC-XR (New Product)</b>
<b>Ordering Part Number</b>	<b>Description</b>	<b>Ordering Part Number</b>
EW1-MT9234MU-CDC	One-year extended warranty (Three-year total)	EW1-MT9234MU-CDC-XR
EW2-MT9234MU-CDC	Two-year extended warranty (Four-year total)	EW2-MT9234MU-CDC-XR
EW3-MT9234MU-CDC	Three-year extended warranty (Five-year total)	EW3-MT9234MU-CDC-XR
EN1-MT9234MU-CDC	One-year extended warranty and three-year overnight replacement (Three-year total) Available for U.S. customers only	EN1-MT9234MU-CDC-XR
EN2-MT9234MU-CDC	Two-year extended warranty and four-year overnight replacement (Four-year total) Available for U.S. customers only	EN2-MT9234MU-CDC-XR
EN3-MT9234MU-CDC	Three-year extended warranty and five-year overnight replacement (Five-year total) Available for U.S. customers only	EN3-MT9234MU-CDC-XR