

## Product Near-End-of-Life Notification

# SocketModem® iCell Intelligent Embedded Cellular Modems MTSMC-EV2 Models Only

## Replacement Models Available

Date: September 30, 2014

### I. Summary

Due to the discontinuation of critical components and availability of newer models, SocketModem iCell models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

For more detailed information or a list of device specifications, please refer to [www.multitech.com](http://www.multitech.com) or contact your MultiTech sales representative.

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### II. Part Numbers Impacted

NEOL Ordering Part #	UPC	New Ordering Part #	UPC
MTSMC-EV2-IP-N2	789407350467	No direct replacement, contact MultiTech sales	
MTSMC-EV2-IP-N2-SP	789407350450	No direct replacement, contact MultiTech sales	
MTSMC-EV2-IP-N3	789407350481	MTSMC-EV3-IP-N3	789407355707
MTSMC-EV2-IP-N3-SP	789407350474	MTSMC-EV3-IP-N3-SP	789407355714
MTSMC-EV2-IP-N16	789407350504	MTSMC-EV3-IP-N16	789407355721
MTSMC-EV2-IP-N16-SP	789407350498	MTSMC-EV3-IP-N16-SP	789407355738
MTSMC-EV2-MI-IP-N2	789407350641	No direct replacement, contact MultiTech sales	
MTSMC-EV2-MI-IP-N2-SP	789407350634	No direct replacement, contact MultiTech sales	
MTSMC-EV2-MI-IP-N3	789407350627	MTSMC-EV3-MI-IP-N3	789407355769
MTSMC-EV2-MI-IP-N3-SP	789407350610	MTSMC-EV3-MI-IP-N3-SP	789407355776
MTSMC-EV2-MI-IP-N16	789407350665	MTSMC-EV3-MI-IP-N16	789407355783

NEOL Ordering Part #	UPC	New Ordering Part #	UPC
MTSMC-EV2-MI-IP-N16-SP	789407350658	MTSMC-EV3-MI-IP-N16-SP	789407355790
MTSMC-EV2-GP-N2	789407350528	No direct replacement, contact MultiTech sales	
MTSMC-EV2-GP-N2-SP	789407350511	No direct replacement, contact MultiTech sales	
MTSMC-EV2-GP-N3	789407350542	MTSMC-EV3-GP-N3	789407355356
MTSMC-EV2-GP-N3-SP	789407350535	MTSMC-EV3-GP-N3-SP	789407355363
MTSMC-EV2-GP-N16	789407350566	MTSMC-EV3-GP-N16	789407355585
MTSMC-EV2-GP-N16-SP	789407350559	MTSMC-EV3-GP-N16-SP	789407355592
MTSMC-EV2-MI-GP-N2	789407350467	No direct replacement, contact MultiTech sales	
MTSMC-EV2-MI-GP-N2-SP	789407350450	No direct replacement, contact MultiTech sales	
MTSMC-EV2-MI-GP-N3	789407350481	MTSMC-EV3-MI-GP-N3	789407354670
MTSMC-EV2-MI-GP-N3-SP	789407350474	MTSMC-EV3-MI-GP-N3-SP	789407354663
MTSMC-EV2-MI-GP-N16	789407350504	MTSMC-EV3-MI-GP-N16	789407355622
MTSMC-EV2-MI-GP-N16-SP	789407350498	MTSMC-EV3-MI-GP-N16-SP	789407355639

MTSMC-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

### III. Key Dates

- Availability of New Ordering Part Numbers:** Available now
- NEOL Date of Old Ordering Part Numbers:** September 30, 2014
- Last Time Buy Date:** November 21, 2014
- End-of-Life (EOL)/Last Time Ship Date:** May 29, 2015

#### Last Time Buy Information

- By November 21, 2014 submit order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of MTSMC-EV2-xx products through May 29, 2015.
- MultiTech will be purchasing additional critical components for stocking inventory. These will be available on a first come, first serve basis with a confirmed purchase order that is received by November 21, 2014.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

#### IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product EOL/Last Time Ship date.

#### V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL date.

#### VI. Suggested Action Plan:

To help facilitate the transition to the newer MTSMC-EV3 models, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular modems.
- Note that the current MTSMC-EV2 models are no longer recommended for new product designs.
- Notify existing customers who have been using the MTSMC-EV2 models and have them begin their qualification testing on the new MTSMC-EV3 replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

#### VII. Additional Information

If you have any questions or require additional information on this Near-End-of-Life Notification, please contact your MultiTech sales representative:

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