

Product Near-End-of-Life Notification

Embedded CDMA 1xRTT (2G Verizon) Modems Replacement Models Available

Date: January 23, 2018

I. Summary

Due to the discontinuation of critical components and availability of newer models, all CDMA 1xRTT Verizon embedded models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com.

Important Note:

The products listed in this announcement use 2G CDMA 1xRTT technology. On December 31, 2019, [Verizon](#) plans to retire its CDMA network (1x/EVDO, 2G/3G), and will stop activating new devices on CDMA after June 30, 2018. Please consult your carrier partner for additional network commitment information and your MultiTech sales rep for replacement product options.

Models for the Sprint and Aeris networks will remain in full production.

II. Part Numbers Impacted

SocketModem® Cell Cellular Modems

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTSMC-C2-N3.R1	789407359750	MTSMC-LVW3 (LTE Cat 1)	789407362613
		MTSMC-MVW1 (LTE Cat M1)	789407365881
MTSMC-C2-N3.R1-SP	789407359798	MTSMC-LVW3-SP (LTE Cat 1)	789407362620
		MTSMC-MVW1-SP (LTE Cat M1)	789407365898

Note: LTE Cat M1 models have been announced and will be shipping in March 2018.

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SocketModem® iCell Intelligent Cellular Modems

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTSMC-C2-IP-N3.R1	789407359767	MTSMC-LVW3 (LTE Cat 1) MTSMC-MVW1 (LTE Cat M1)	789407362613 789407365881
MTSMC-C2-IP-N3.R1-SP	789407359774	MTSMC-LVW3-SP (LTE Cat 1) MTSMC-MVW1-SP (LTE Cat M1)	789407362620 789407365898
MTSMC-C2-GP-N3.R1	789407359811	MTSMC-LVW2 (LTE Cat 3) MTSMC-LVW3 (LTE Cat 1) MTSMC-MVW1 (LTE Cat M1)	789407359392 789407362613 789407365881
MTSMC-C2-GP-N3.R1-SP	789407360015	MTSMC-LVW2-SP (LTE Cat 3) MTSMC-LVW3-SP (LTE Cat 1) MTSMC-MVW1-SP (LTE Cat M1)	789407359408 789407362620 789407365898

Note: Universal IP is not available on LTE models. Furthermore, GPS functionality is only available in LTE Cat 3 and Cat M1 models. LTE Cat M1 models have been announced and will be shipping in March 2018.

QuickCarrier® USB-E USB Cellular Modems

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MT100UCC-C2-N3.R1	789407359828	MTQ-LVW3-B02 (LTE Cat 1)	789407362484
MT100UCC-C2-N3.R1-SP	789407359835	MTQ-LVW3-B02-SP (LTE Cat 1)	789407362491

All models listed in this announcement are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates

Availability of New Ordering Part Numbers: Available now (except where noted)

NEOL Date of Old Ordering Part Numbers: January 23, 2018

Last Time Buy Date: February 21, 2018 (or while supplies last)

End-of-Life (EOL)/Last Time Ship Date: May 21, 2018

Last Time Buy Information

- By February 21, 2018, submit confirmed order quantities for guaranteed availability with a Non-Cancellable, Non-Returnable (NCNR) order of any of the Verizon CDMA 1xRTT (C2-N3 models) listed in this announcement with shipments available through May 21, 2018.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

To help facilitate the transition to one of the replacement models, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining Verizon CDMA 1xRTT (C2-N3 models) that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of embedded modems.
- Note that the current C2-N3 models are no longer recommended for new product designs.
- Notify existing customers who have been using the C2-N3 models and have them begin their qualification testing on one of the recommended replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

VI. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

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