

Product End-of-Life Notification

MultiModem[®] rCell Intelligent EDGE Cellular Routers MTCBA-E1-EN2 Models Only

Replacement Models Available

Date: September 9, 2016

I. Summary

Due to the discontinuation of critical components and availability of newer models, the MultiModem[®] rCell (MTCBA-E1-EN2-xx) models listed in this announcement are changing status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)**.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com or refer to www.multitech.com.



Important Note:



The products listed in this announcement use a 2G EDGE/GPRS modem. Whilst there are several hundred GSM carriers globally, a small number have announced plans to sunset their GSM network, including one of the major North American carriers by approximately January 1st, 2017. Please consult your local carrier(s) and MultiTech sales representative for additional information and product options.

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II. Part Numbers Impacted

EOL Ordering Part #	UPC	New Ordering Part # (Recommended Replacement) MultiConnect [®] rCell 100 Series	UPC
			
MTCBA-E1-EN2	789407349614	MTR-H5-B07	789407355073
MTCBA-E1-EN2-NAM	789407349645	MTR-H5-B07-US-EU-GB	789407358555
MTCBA-E1-EN2-EU	789407349621	MTR-H5-B07-US-EU-GB MTR-H6-B16-EU MTR-G3-B16-EU-GB	789407358555 789407356599 789407356872

EOL Ordering Part #	UPC	New Ordering Part # (Recommended Replacement) MultiConnect [®] rCell 100 Series	UPC
			
MTCBA-E1-EN2-GB/IE	789407349638	MTR-H5-B07-US-EU-GB MTR-H6-B16-GB MTR-G3-B16-EU-GB	789407358555 789407356582 789407356872
MTCBA-E1-EN2-GP	789407350382	MTR-H5-B08	789407355134

MTR-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

Extended Warranties

EOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW1- MTCBA-E1-EN2	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07
EW2- MTCBA-E1-EN2	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07
EW3- MTCBA-E1-EN2	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07
EN1- MTCBA-E1-EN2	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1-MTR-H5-B07
EN2- MTCBA-E1-EN2	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2-MTR-H5-B07
EN3- MTCBA-E1-EN2	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3-MTR-H5-B07
EW1- MTCBA-E1-EN2-NAM	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07-US-EU-GB
EW2- MTCBA-E1-EN2-NAM	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07-US-EU-GB
EW3- MTCBA-E1-EN2-NAM	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07-US-EU-GB
EN1- MTCBA-E1-EN2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2- MTCBA-E1-EN2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3- MTCBA-E1-EN2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1- MTCBA-E1-EN2-EU	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07-US-EU-GB EW1-MTR-H6-B16-EU EW1-MTR-G3-B16-EU-GB
EW2- MTCBA-E1-EN2-EU	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07-US-EU-GB EW2-MTR-H6-B16-EU EW2-MTR-G3-B16-EU-GB

EOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW3- MTCBA-E1-EN2-EU	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07-UE-EU-GB EW3-MTR-H6-B16-EU EW3-MTR-G3-B16-EU-GB
	One-year extended warranty and three-year overnight replacement (Three-year total)	MTR-H5-B07-UE-EU-GB: Call for Quote MTR-H6-B16-EU: N/A MTR-G3-B16-EU-GB: N/A
	Two-year extended warranty and four-year overnight replacement (Four-year total)	MTR-H5-B07-UE-EU-GB: Call for Quote MTR-H6-B16-EU: N/A MTR-G3-B16-EU-GB: N/A
	Three-year extended warranty and five-year overnight replacement (Five-year total)	MTR-H5-B07-UE-EU-GB: Call for Quote MTR-H6-B16-EU: N/A MTR-G3-B16-EU-GB: N/A
EW1- MTCBA-E1-EN2-GB/IE	One-year extended warranty (Three-year total)	EW1-MTR-H5-B07-US-EU-GB EW1-MTR-H6-B16-GB EW1-MTR-G3-B16-EU-GB
EW2- MTCBA-E1-EN2-GB/IE	Two-year extended warranty (Four-year total)	EW2-MTR-H5-B07-US-EU-GB EW2-MTR-H6-B16-GB EW2-MTR-G3-B16-EU-GB
EW3- MTCBA-E1-EN2-GB/IE	Three-year extended warranty (Five-year total)	EW3-MTR-H5-B07-US-EU-GB EW3-MTR-H6-B16-GB EW3-MTR-G3-B16-EU-GB
	One-year extended warranty and three-year overnight replacement (Three-year total)	MTR-H5-B07-US-EU-GB: Call for Quote MTR-H6-B16-GB: N/A MTR-G3-B16-EU-GB: N/A
	Two-year extended warranty and four-year overnight replacement (Four-year total)	MTR-H5-B07-US-EU-GB: Call for Quote MTR-H6-B16-GB: N/A MTR-G3-B16-EU-GB: N/A
	Three-year extended warranty and five-year overnight replacement (Five-year total)	MTR-H5-B07-US-EU-GB: Call for Quote MTR-H6-B16-GB: N/A MTR-G3-B16-EU-GB: N/A

III. Key Dates

Availability of New Ordering Part Numbers: Available now
NEOL Date of Old Ordering Part Numbers: August 26, 2015
Last Time Buy Date: December 18, 2015
Last Time Ship Date: June 17, 2016
End-of-Life (EOL) Date: September 9, 2016

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product Last Time Ship date.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

VI. Suggested Action Plan:

To help facilitate the transition to a replacement model, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular routers.
- Note that the current MultiModem rCell cellular router (MTCBA-E1-EN2-xx) models are no longer available.
- Remove discontinued/EOL models from your pricing system and website.

VII. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

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