

Product End-of-Life Notification

V.92/56K Rackmount Analog Modem Card

Date: April 5, 2016

I. Summary

Due to the discontinuation of critical components, the MT5600BR-V92 rackmount analog modem card is changing status from **Near-End-of-Life (NEOL) to End-of-Life (EOL)** effective immediately.

MultiTech will continue to support the installed base of the MT5600BR-V92 modem cards through the standard warranty period.

II. Part Number Impacted

EOL Ordering Part # (Effective Immediately)	UPC
MT5600BR-V92	789407340963

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Extended Warranties

EOL Ordering Part # (Effective Immediately)	Description
EW1-MT5600BR-V92	One-year extended warranty (Three-year total)
EW2-MT5600BR-V92	Two-year extended warranty (Four-year total)
EW3-MT5600BR-V92	Three-year extended warranty (Five-year total)
EN1-MT5600BR-V92	One-year extended warranty and three-year overnight replacement (Three-year total)
EN2-MT5600BR-V92	Two-year extended warranty and four-year overnight replacement (Four-year total)
EN3-MT5600BR-V92	Three-year extended warranty and five-year overnight replacement (Five-year total)

III. Key Dates

End-of-Life (EOL) Date: April 5, 2016

Near-End-of-Life (NEOL) Date: November 2, 2015

Last Time Buy Date: December 31, 2015 or while supplies last

Last Ship Date for MT5600BR-V92 Products: February 29, 2016

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product EOL date.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

VI. Suggested Action Plan:

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Remove discontinued model from your pricing system and website.

VII. Additional Information

If you have any questions or require additional information on this Product Notification, please contact your MultiTech sales representative:

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