

Product Near-End-of-Life Notification

All Embedded EV-DO (-EV3) Models Replacement Models Available For Most Models

Date: August 31, 2017

I. Summary

Due to the discontinuation of critical components and availability of newer models, all EV-DO embedded models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com or refer to www.multitech.com.

Important Note:

The products listed in this announcement use a 3G CDMA EV-DO modem. Some of the CDMA carriers have started to plan for the sunset of their CDMA 3G and 2G networks in favor of LTE. Please consult your carrier partner for network sunset information and your MultiTech sales rep for replacement product options.

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II. Part Numbers Impacted

MultiConnect® Dragonfly™ Cellular SoM's and Modems

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTQ-EV3-B01-N2	789407361289	MTQ-C2-B01-N2	789407361890
MTQ-EV3-B01-N2-SP	789407361395	MTQ-C2-B01-N2-SP	789407361906
MTQ-EV3-B02-N2	789407361296	MTQ-C2-B02-N2	789407361876
MTQ-EV3-B02-N2-SP	789407361302	MTQ-C2-B02-N2-SP	789407361883
MTQ-EV3-B01-N16	789407360244	MTQ-C2-B01-N16	789407361845
MTQ-EV3-B01-N16-SP	789407360253	MTQ-C2-B01-N16-SP	789407361852
MTQ-EV3-B02-N16	789407361319	MTQ-C2-B02-N16	789407361821
MTQ-EV3-B02-N16-SP	789407361326	MTQ-C2-B02-N16-SP	789407361838

SocketModem® Cell Cellular Modems

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTSMC-EV3-N2.R1	789407362729	MTSMC-C2-N2.R3	789407362279
MTSMC-EV3-N2.R1-SP	789407362736	MTSMC-C2-N2.R3-SP	789407362286
MTSMC-EV3-U-N2.R1	789407362743	Call MultiTech Sales Rep	N/A
MTSMC-EV3-U-N2.R1-SP	789407362750	Call MultiTech Sales Rep	N/A
MTSMC-EV3-N3	789407355332	MTSMC-LVW3	789407362613
MTSMC-EV3-N3-SP	789407355349	MTSMC-LVW3-SP	789407362620
MTSMC-EV3-U-N3	789407355370	MTSMC-LVW3-U	789407362637
MTSMC-EV3-U-N3-SP	789407355387	MTSMC-LVW3-U-SP	789407362644
MTSMC-EV3-N16	789407355547	MTSMC-C2-N16.R3	789407363795
MTSMC-EV3-N16-SP	789407355554	MTSMC-C2-N16.R3-SP	789407363801
MTSMC-EV3-U-N16	789407355660	Call MultiTech Sales Rep	N/A
MTSMC-EV3-U-N16-SP	789407355677	Call MultiTech Sales Rep	N/A

Note: LTE Cat M1 models coming soon. Contact your MultiTech sales rep for details.

SocketModem® iCell Intelligent Cellular Modems

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTSMC-EV3-IP-N3	789407355707	MTSMC-LVW3	789407362613
MTSMC-EV3-IP-N3-SP	789407355714	MTSMC-LVW3-SP	789407362620
MTSMC-EV3-MI-IP-N3*	789407355769	MTSMC-LVW3 or MTSMC-LVW3-U	789407362613 789407362637
MTSMC-EV3-MI-IP-N3-SP*	789407355776	MTSMC-LVW3-SP or MTSMC-LVW3-U-SP	789407362620 789407362644
MTSMC-EV3-GP-N3	789407355356	MTSMC-LVW2	789407359392
MTSMC-EV3-GP-N3-SP	789407355363	MTSMC-LVW2-SP	789407359408
MTSMC-EV3-MI-GP-N3*	789407354670	MTSMC-LVW2 or MTSMC-LVW2-U	789407359392 789407359415
MTSMC-EV3-MI-GP-N3-SP*	789407354663	MTSMC-LVW2-SP or MTSMC-LVW2-U-SP	789407359408 789407359422
MTSMC-EV3-IP-N16	789407355721	MTSMC-C2-N16.R3	789407363795
MTSMC-EV3-IP-N16-SP	789407355738	MTSMC-C2-N16.R3-SP	789407363801
MTSMC-EV3-MI-IP-N16*	789407355783	MTSMC-C2-N16.R3 No USB Model Available	789407363795
MTSMC-EV3-MI-IP-N16-SP*	789407355790	MTSMC-C2-N16.R3-SP No USB Model Available	789407363801
MTSMC-EV3-GP-N16	789407355585	Call MultiTech Sales Rep	N/A
MTSMC-EV3-GP-N16-SP	789407355592	Call MultiTech Sales Rep	N/A

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MTSMC-EV3-MI-GP-N16	789407355622	Call MultiTech Sales Rep	N/A
MTSMC-EV3-MI-GP-N16-SP	789407355639	Call MultiTech Sales Rep	N/A

*-MI builds support UART and USB. MTSMC-xxx models support UART and MTSMC-xxx-U models support USB.

QuickCarrier® USB-E USB Cellular Modems

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MT100UCC-EV3-N2	789407360794	MTQ-C2-B02-N2	789407361876
MT100UCC-EV3-N2-SP	789407360800	MTQ-C2-B02-N2-SP	789407361883
MT100UCC-EV3-N3	789407357008	MTQ-LVW3-B02	789407362484
MT100UCC-EV3-N3-SP	789407357015	MTQ-LVW3-B02-SP	789407362491
MT100UCC-EV3-N16	789407358838	MTQ-C2-B02-N16	789407361821
MT100UCC-EV3-N16-SP	789407358845	MTQ-C2-B02-N16-SP	789407361838

MultiConnect® OCG-E Open Communications Gateways

NEOL Ordering Part #	UPC	Recommended Replacements	UPC
MT100EOCG-EV3-N3	789407358685	Call MultiTech Sales Rep	N/A
MT100EOCG-EV3-N3-SP	789407358692	Call MultiTech Sales Rep	N/A
MT100EOCG-EV3-GP-N3	789407356759	Call MultiTech Sales Rep	N/A
MT100EOCG-EV3-GP-N3-SP	789407356742	Call MultiTech Sales Rep	N/A
MT100EOCG-EV3-N16	789407358661	MT100EOCG-H5	789407354816
MT100EOCG-EV3-N16-SP	789407358678	MT100EOCG-H5-SP	789407354823
MT100EOCG-EV3-GP-N16	789407359002	MT100EOCG-H5-GP	789407354830
MT100EOCG-EV3-GP-N16-SP	789407358999	MT100EOCG-H5-GP-SP	789407354847

All models listed in this announcement are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates

Availability of New Ordering Part Numbers: Available now

NEOL Date of Old Ordering Part Numbers: August 31, 2017

Last Time Buy Date: November 30, 2017

End-of-Life (EOL)/Last Time Ship Date: May 30, 2018

Last Time Buy Information

- By November 30, 2017, submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of any of the EV3 products listed in this announcement with shipments available through May 30, 2018.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

To help facilitate the transition to one of the replacement models, we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining EV3 devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of embedded modems.
- Note that the current EV3 models are no longer recommended for new product designs.
- Notify existing customers who have been using the EV3 models and have them begin their qualification testing on one of the recommended replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

VI. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

World Headquarters – U.S.

+(763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK:

+(44) 118 959 7774 | sales@multitech.co.uk

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