



SIERRA WIRELESS END-OF-LIFE NOTICE

OVERVIEW

DATE ISSUED:	August 31 st , 2022	TRACKING NUMBER:	4134937
PRODUCTS AFFECTED:	EM7430, EM7455, MC7430, MC7455		
SKUS AFFECTED:	All SKUs of the Products Affected		
FOR DISTRIBUTION TO:	All EM7430, EM7455, MC7430, MC7455 Customers		

Summary

End of Life of EM/MC74xx CAT-6 modules and Last Time Buy.

Details of Change

Sierra Wireless hereby announces the EOL of the EM7430, EM7455, MC7430, MC7455 LTE CAT-6 modules from the Mobile Broadband Product Portfolio.

Customers wishing to extend the life of a platform that has integrated one of the affected modules have two options:

1. Purchase sufficient quantity of the EM/MC74xx module before the last purchase date to support the projected life of the platform.
2. Integrate a new EM/MC module for any new design. The following modules are suggested for product migrations:
 - CAT-7: EM/MC7411 (NAM), EM/MC7421 (EMEA & APAC), EM/MC7431 (Japan)
 - CAT-13: EM7590 (Global)

For information on Sierra Wireless EM/MC 4G LTE modules, please go to:

<https://www.sierrawireless.com/iot-modules/4g-modules/>

Effective Dates

LAST TIME BUY:	28-FEB-2023 The product cannot be ordered from Sierra Wireless after this date.
LAST TIME SHIP:	31-DEC-2023 The last possible ship date that can be requested from Sierra Wireless.

Product Support and Maintenance

ACTIVE SOFTWARE MAINTENANCE PHASE:	COMPLETED Release 29 firmware (SWI9X30C_02.38.00.00), which was GCF-certified in April 2022, is that last planned firmware release for the affected modules. The affected modules are now in the Critical Software Maintenance Phase, described below.
CRITICAL SOFTWARE MAINTENANCE PHASE:	FROM 29-AUG-2022 to 31-DEC-2024 During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered. A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround. A security vulnerability is deemed to be Critical if it scores 9 or above on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless. No new device software will be released after the end of the Critical Software Maintenance Phase.
END OF STANDARD PRODUCT WARRANTY:	31-DEC-2024 End of standard product warranty period for devices shipped on the last time ship date.

More information

For more information, please contact your Sierra Wireless sales representative.