



Product Change Notification		Date November 25, 2020
Product	Digi WR54/TX54 and Digi WR64/TX64 Notice #201125-01	

Audience	All cellular product distributors.
Product Notice	WR54/TX54 and WR64/TX64 rare inoperable state - Telit cellular module issue

Product Description	<p>As part of ongoing efforts to improve our firmware quality and address known field issues, Digi recommends that you update WR54/TX54 and WR64/TX64 to the newest router and cellular modem firmware. This will avoid the chance of encountering this rare cellular module condition.</p> <p>Minimum recommended firmware versions:</p> <ul style="list-style-type: none">• Telit LM940 module firmware: xx4 or later• WR54/WR64: 4.8.9.5 or later• TX54/TX64: 20.8.22.32 or later <p>Though thus far only observed on the Verizon network, we recommend that all devices on other networks also do the modem updates. This is another great opportunity to take advantage of the firmware update functionality that Digi Remote Manager provides.</p> <p>Digi has written a knowledge base article to describe the processes for all the different methods of doing the upgrade.</p> <p>Possible affected SKUs:</p> <ol style="list-style-type: none">1. Digi WR54-A1062. Digi WR54-A2063. Digi WR54-A1124. Digi WR64-A1215. Digi TX54-A1066. Digi TX54-A2067. Digi TX54-A1128. Digi TX64-A121
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