

Product End-of-Life Notification

SocketModem® Cell and SocketModem iCell CDMA 1xRTT Embedded Cellular Modems - Effective Immediately

Replacement Models Available for Most Models

Date: December 30, 2014

I. Summary

Due to the discontinuation of critical components and availability of newer models, the SocketModem Cell and SocketModem iCell CDMA2000 1xRTT models listed in this announcement are changing status from Near-End-of-Life (NEOL) to End-of-Life (EOL).

For more detailed information or a list of device specifications, please refer to www.multitech.com or contact your MultiTech sales representative.

Orders placed prior to this End-of-Life announcement will be shipped per the terms of your NCNR agreement.

II. Part Numbers Impacted

SocketModem Cell Embedded Cellular Modems

MTSMC-C1-xx (End-of-Life Ordering Part Numbers)		MTSMC-C2-xx (Recommended Replacements Ordering Part Numbers)	
Ordering Part Number	UPC	Ordering Part Number	UPC
MTSMC-C1-N2	789407348808	MTSMC-C2-N2	789407357152
MTSMC-C1-N2-SP	789407348792	MTSMC-C2-N2-SP	789407357169
MTSMC-C1-N3	789407348884	MTSMC-C2-N3	789407357077
MTSMC-C1-N3-SP	789407348877	MTSMC-C2-N3-SP	789407357084
MTSMC-C1-N16	789407348969	MTSMC-C2-N16	789407357213
MTSMC-C1-N16-SP	789407348952	MTSMC-C2-N16-SP	789407357220
MTSMC-C1-V-N2*	789407348822	No recommended replacement available	
MTSMC-C1-V-N2-SP*	789407348815	No recommended replacement available	

MTSMC-C1-V-N3*	789407348907	No recommended replacement available
MTSMC-C1-V-N3-SP*	789407348891	No recommended replacement available
MTSMC-C1-V-N16*	789407348983	No recommended replacement available
MTSMC-C1-V-N16-SP*	789407348976	No recommended replacement available

*Note: MTSMC-C1-V-XX (Voice) units do not have a direct recommended replacement. Please contact your Multi-Tech sales representative for replacement options.

SocketModem iCell Embedded Cellular Modems

MTSMC-C1-xx (End-of-Life Models)		MTSMC-C2-xx (Recommended Replacement Models)	
Ordering Part Number	UPC	Ordering Part Number	UPC
MTSMC-C1-IP-N2	789407348846	MTSMC-C2-IP-N2	789407357176
MTSMC-C1-IP-N2-SP	789407348839	MTSMC-C2-IP-N2-SP	789407357183
MTSMC-C1-IP-N3	789407348921	MTSMC-C2-IP-N3	789407357091
MTSMC-C1-IP-N3-SP	789407348914	MTSMC-C2-IP-N3-SP	789407357107
MTSMC-C1-IP-N16	789407349003	MTSMC-C2-IP-N16	789407357237
MTSMC-C1-IP-N16-SP	789407348990	MTSMC-C2-IP-N16-SP	789407357244
MTSMC-C1-GP-N2	789407348860	MTSMC-C2-GP-N2	789407356902
MTSMC-C1-GP-N2-SP	789407348853	MTSMC-C2-GP-N2-SP	789407356919
MTSMC-C1-GP-N3	789407348945	MTSMC-C2-GP-N3	789407356858
MTSMC-C1-GP-N3-SP	789407348938	MTSMC-C2-GP-N3-SP	789407356865
MTSMC-C1-GP-N16	789407349027	MTSMC-C2-GP-N16	789407357251
MTSMC-C1-GP-N16-SP	789407349010	MTSMC-C2-GP-N16-SP	789407357268

Product specifications are subject to change without notice.

MTSMC-C2 models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates

- **Availability of New Ordering Part Numbers:** Available now
- **Near-End-Of-Life Date:** August 29, 2013
- **End-of-Life Date:** December 30, 2014

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days following the product EOL date.

V. Warranty and Support

Two-Year Product Warranty

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL/Discontinued date.

VI. Suggested Action Plan

To help facilitate the launch of the new SocketModem Cell and the NEOL of the old models, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular modems.
- Ensure that the pricing for the SocketModem Cell and SocketModem iCell models (MTSMC-C2-xx) are loaded in your pricing system.
- Note that the current SocketModem Cell models (MTSMC-C1-xx) are no longer available and are EOL.
- Remove all MTSMC-C1 models from your ordering system.

VII. Additional Information

If you have any questions or require additional information on this End-of-Life Notification, please contact your MultiTech sales representative:

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