Notice #190815-01(Reissue-RevA)

Product Change Notification	Date June 24, 2021
Product	ConnectCore 9P /Connect ME 9210,9215

Reason for Change

☐ Technical Requirement	☐ Product Transition
☐ Customer Requirement	☐ Product Discontinuation
☒ Quality Improvement	☐ Product Enhancement
	☐ Other (Brand Change)

Description of change	The ConnectCore 9P was shipped with revised firmware to address new memory that was implemented in 2019. The revised firmware shipped had an issue that limited the image size to 1280KB. On most applications, the limited image size is not an issue but larger applications will fail to run. In order to resolve the issue, the firmware image needs to be updated.

Affected Part Numbers	See appendix

Timing of Change	See appendix

Last Time Buy	Not applicable

Quality Issues	On customer applications over 1280KB, the module will not run the application.

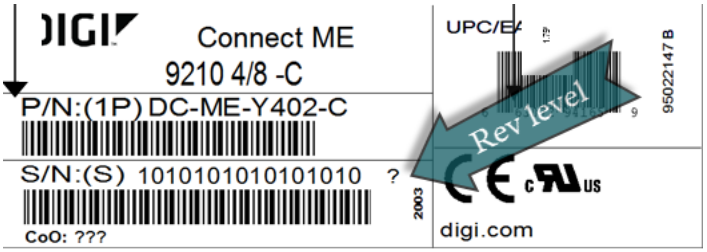
Notes	Customers that have larger application firmware images, should contact the Digi support team for a firmware update. Alternatively, customers can submit an RA for the affected units. If you have questions about this notice please contact technical support via email at tech.support@digi.com

Authorization	Digi International Embedded Product Management

Appendix

Part number	Description	Affected Revisions (on packaging, see example)	New Revision (on packaging, see example)	Affected 50M Revisions (on device, see example)	New 50M Revision (on device, see example)	Effective Date
CC-9P-V502-C	CC 9P 9215 4/8 NET+OS no ENET	L	M			July 2019
CC-9P-V513-C	CC 9P 9215 8/16MB,NET+OS,w/o ENET	F	G			July 2019
CC-9P-V524-C	CC 9P 9215 16/32 NET+OS no ENET	C	D			July 2019
DC-ME-Y401-C	Connect ME 9210 2/8 -C	R-V	W	U-W	X	April 2021
DC-ME-Y402-C	Connect ME 9210 4/8 -C	R-V	W	U-X	Y	April 2021

Packing Label



Device label