



Parker Hannifin  
Chomerics Division  
77 Dragon Ct.  
Woburn, MA 01888

July 26, 2018

To: All SOFT-SHIELD 5000 customers

Subject: SOFT-SHIELD® 5000 Product - Discontinuation Notice

Dear Valued Customer,

We would like to take this opportunity to thank you for your continued support and the confidence that you have placed in Parker Chomerics. In keeping with your needs and requirements in mind, we would like to inform you of a discontinuation of a key raw material used in the manufacture of our SOFT-SHIELD 5000 product line. Despite our ongoing efforts in evaluating other potential raw material replacements, we have not been successful in formulating a substitute product that results in equivalent performance properties.

- **With great reluctance we have determined the only prudent course of action is to discontinue the SOFT-SHIELD 5000 product line.**
- **Any orders placed prior to July 24, 2018 will be fulfilled as completely as possible to the best of our ability.**
- **To facilitate an orderly transition, we will be offering a last time buy up to but no later than October 31, 2018. After this date we will no longer accept orders for any SOFT-SHIELD 5000 products.**

We will do our best to fulfill all orders but reserve the right to allocate deliveries based on material availability and final build schedule. We will be focusing available remaining raw materials on the highest volume profiles, therefore not all catalog profiles may be available. The list of high volume supported profiles is shown below. In addition, all order quantities will be subject to final approval by Parker Chomerics.

**Expected Available Profiles - SOFT-SHIELD 5000**

<b>Part Number</b>	<b>Part Number</b>	<b>Part Number</b>
82-122-74020-09600	82-122-74014-09600	82-122-74013-09600
82-122-74006-09600	82-122-74016-09600	82-122-74000-09600
82-122-74003-09600	82-122-74007-09600	82-122-74023-09600
82-122-74019-09600	82-122-74002-09600	82-122-74036-09600
82-122-74095-09600	82-122-74009-09600	82-122-90071-09600
82-122-74039-09600	82-122-74012-09600	82-122-74048-09600
82-122-74017-09600	82-122-74022-09600	82-122-74024-09600
82-122-74008-09600	82-122-74005-09600	82-122-74001-09600
82-122-74053-09600	82-122-74058-09600	82-122-74035-09600

Furthermore, we encourage you to engage our Applications Engineering Team (781-935-4850) to help transition to a suitable alternative product for your application such as those listed below.

Suitable replacements may include the following:

- SOFT-SHIELD 3500 Plated-Fabric Wrapped Foam
- SOFT-SHIELD 3700 Low Closure Force, High Temperature Conductive Fabric Over Foam EMI Shielding Gaskets
- SOFT-SHIELD 4850 Die-cutable Conductive Foam, in sheets and strips
- SOFT-SHIELD 2000 Knitted Yarn Over Foam Core EMI Shielding Gaskets

We apologize for the impact this action has on your company and look forward to a quick resolution.

Sincerely,

Gary Wood  
Business Manager- Laminated Solutions

Gary Rosa  
Product Manager- Laminated Solutions