

PRODUCT CHANGE NOTIFICATION

Product Category SMARTZONE SOFTWARE **20220606-1**

Product Group SOFTWARE AND SERVICES

ISSUE DATE: 6-Jun-22

IMPACTED REGIONS: NA EMEA LATAM AP

REASON FOR CHANGE: DISCONTINUATION
 OTHER

DESCRIPTION OF CHANGE: (Required)

Effective immediately, due to declining revenue, technology advancement on computer room cooling systems and deployment complexity, SynapSense is discontinued. The last day of sales for all new hardware and software license purchases is Oct 28, 2022. Key dates to note in the product discontinuation are:

- 06/13/22Announcement and start of last time buy
- 06/30/22Final SynapSoft 7.6 feature release
- 10/28/22End of Sales (hardware and software licenses)
- 12/31/23End of hardware warranty
- 12/31/24End of remote software support
- 12/31/24End of service (onsite maintenance and optimization)

Existing customers will continue to receive technical support through the term of their contract.

Photos/Drawing (where applicable)

IMPACTED PART NUMBERS AND REPLACEMENT PART NUMBERS: (where applicable)

[Reference Page 2 / Linked PDF](#)

DATES: DISCONTINUATION AND NEW PRODUCT AVAILABILITY:

SCHEDULE FOR CHANGE	Year (YYYY)	Month (MM)	Day (DD)
New product sample availability date			
Old product discontinuation date*	2022	10	28

***Important:** A return material authorization (RMA) may be obtained for these affected part numbers and they may be returned up to 60 days after the product discontinuation announcement date if purchased within the last 18 months and subject to the return policy requirements outlined in Panduit’s Authorized Distributor Policy. Please contact your local Panduit Customer Experience team if you have any questions.

IMPACTED PART NUMBER(s)	Compatibility Type	Replacement Part 1
99-0944-010	No Replacement	NO-REPLACEMENT
99-0944-001	No Replacement	NO-REPLACEMENT
99-1532-001	No Replacement	NO-REPLACEMENT