

Product End-of-Life Notification

MultiConnect® OCG-D EV-DO Open Communications Gateways MTCDP-EV2-xx Models Only

Replacement Models Available

Date: April 22, 2015

I. Summary

Due to the discontinuation of critical components and availability of newer models, the MultiConnect® OCG-D Open Communications Gateway models listed in this announcement are changing status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)**.

Orders placed prior to this End-of-Life announcement will be shipped per the terms of your NCNR agreement.

MultiTech will continue to support the installed base of MultiConnect OCG-D (MTCDP-EV2-xx) communications gateways through the standard warranty period.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com or refer to www.multitech.com.

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II. Part Numbers Impacted

The new ordering part numbers listed below are the product replacements for the MTCDP-EV2-xx models.

MTCDP-EV2-xx (End-of-Life Models)		MTCDP-EV3-xx (Recommended Replacement Models)	
EOL Ordering Part Number	UPC	New Ordering Part Number	UPC
Sprint Models			
MTCDP-EV2-GP-N2-DK-1.0	789407352454	Contact a MultiTech Sales Representative	
MTCDP-EV2-N2-1.0	789407352584	Contact a MultiTech Sales Representative	
MTCDP-EV2-GP-N2-1.0	789407352614	Contact a MultiTech Sales Representative	

MTCDP-EV2-xx (End-of-Life Models)		MTCDP-EV3-xx (Recommended Replacement Models)	
Verizon Models			
MTCDP-EV2-GP-N3-DK-1.0	789407352461	MTCDP-EV3-GP-N3-DK-1.0	789407359453
MTCDP-EV2-N3-1.0	789407352591	MTCDP-EV3-N3-1.0	789407359460
MTCDP-EV2-GP-N3-1.0	789407352621	MTCDP-EV3-GP-N3-1.0	789407359477
Aeris Models			
MTCDP-EV2-GP-N16-DK-1.0	789407352478	MTCDP-EV3-GP-N16-DK-1.0	789407359514
MTCDP-EV2-N16-1.0	789407352607	MTCDP-EV3-N16-1.0	789407359521
MTCDP-EV2-GP-N16-1.0	789407352638	MTCDP-EV3-GP-N16-1.0	789407359538

New Ordering Part Number	Description
Verizon Models	
MTCDP-EV3-GP-N3-DK-1.0	EV-DO Programmable Gateway Developer Kit w/GPS (Verizon)
MTCDP-EV3-N3-1.0	EV-DO Programmable Gateway w/o Accessories (Verizon)
MTCDP-EV3-GP-N3-1.0	EV-DO Programmable Gateway w/GPS, w/o Accessories (Verizon)
Aeris Models	
MTCDP-EV3-GP-N16-DK-1.0	EV-DO Programmable Gateway Developer Kit w/GPS (Aeris)
MTCDP-EV3-N16-1.0	EV-DO Programmable Gateway w/o Accessories (Aeris)
MTCDP-EV3-GP-N16-1.0	EV-DO Programmable Gateway w/GPS w/o Accessories (Aeris)

MTCDP-EV3-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

Extended Warranties

MTCDP-EV2-xx EOL Ordering Part Number	Description	MTCDP-EV3-xx New Ordering Part Number
Sprint Models		
EW1-MTCDP-EV2-GP-N2-DK-1.0	One-year extended warranty (Three-year total)	N/A
EW2-MTCDP-EV2-GP-N2-DK-1.0	Two-year extended warranty (Four-year total)	N/A
EW3-MTCDP-EV2-GP-N2-DK-1.0	Three-year extended warranty (Five-year total)	N/A
EN1-MTCDP-EV2-GP-N2-DK-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2-MTCDP-EV2-GP-N2-DK-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3-MTCDP-EV2-GP-N2-DK-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A

MTCDP-EV2-xx EOL Ordering Part Number	Description	MTCDP-EV3-xx New Ordering Part Number
EW1-MTCDP-EV2-N2-1.0	One-year extended warranty (Three-year total)	N/A
EW2-MTCDP-EV2-N2-1.0	Two-year extended warranty (Four-year total)	N/A
EW3-MTCDP-EV2-N2-1.0	Three-year extended warranty (Five-year total)	N/A
EN1-MTCDP-EV2-N2-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2-MTCDP-EV2-N2-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3-MTCDP-EV2-N2-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
EW1-MTCDP-EV2-GP-N2-1.0	One-year extended warranty (Three-year total)	N/A
EW2-MTCDP-EV2-GP-N2-1.0	Two-year extended warranty (Four-year total)	N/A
EW3-MTCDP-EV2-GP-N2-1.0	Three-year extended warranty (Five-year total)	N/A
EN1-MTCDP-EV2-GP-N2-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2-MTCDP-EV2-GP-N2-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3-MTCDP-EV2-GP-N2-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
Verizon Models		
EW1-MTCDP-EV2-GP-N3-DK-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-GP-N3-DK-1.0
EW2-MTCDP-EV2-GP-N3-DK-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-GP-N3-DK-1.0
EW3-MTCDP-EV2-GP-N3-DK-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-GP-N3-DK-1.0
EN1-MTCDP-EV2-GP-N3-DK-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-GP-N3-DK-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-GP-N3-DK-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCDP-EV2-N3-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-N3-1.0
EW2-MTCDP-EV2-N3-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-N3-1.0
EW3-MTCDP-EV2-N3-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-N3-1.0
EN1-MTCDP-EV2-N3-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-N3-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-N3-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCDP-EV2-GP-N3-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-GP-N3-1.0

MTCDP-EV2-xx EOL Ordering Part Number	Description	MTCDP-EV3-xx New Ordering Part Number
EW2-MTCDP-EV2-GP-N3-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-GP-N3-1.0
EW3-MTCDP-EV2-GP-N3-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-GP-N3-1.0
EN1-MTCDP-EV2-GP-N3-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-GP-N3-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-GP-N3-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
Aeris Models		
EW1-MTCDP-EV2-GP-N16-DK-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-GP-N16-DK-1.0
EW2-MTCDP-EV2-GP-N16-DK-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-GP-N16-DK-1.0
EW3-MTCDP-EV2-GP-N16-DK-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-GP-N16-DK-1.0
EN1-MTCDP-EV2-GP-N16-DK-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-GP-N16-DK-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-GP-N16-DK-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCDP-EV2-N16-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-N16-1.0
EW2-MTCDP-EV2-N16-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-N16-1.0
EW3-MTCDP-EV2-N16-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-N16-1.0
EN1-MTCDP-EV2-N16-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-N16-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-N16-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCDP-EV2-GP-N16-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-GP-N16-1.0
EW2-MTCDP-EV2-GP-N16-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-GP-N16-1.0
EW3-MTCDP-EV2-GP-N16-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-GP-N16-1.0
EN1-MTCDP-EV2-GP-N16-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-GP-N16-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-GP-N16-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote

III. Key Dates

Availability of New Ordering Part Numbers: Available now

NEOL Date of Old Ordering Part Numbers: October 28, 2014

Last Time Buy Date: November 21, 2014

End-of-Life (EOL): April 22, 2015

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days following the product EOL date.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

VI. Suggested Action Plan:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular communications gateways.
- Ensure that the pricing for the MultiConnect OCG-D (MTCDP-EV3-xx) recommended replacements are loaded in your pricing system.
- Note that the MTCDP-EV2-xx models are no longer available and are EOL.
- Remove all MTCDP-EV2-xx models from your ordering system.

VII. Additional Information

If you have any questions or require additional information on this Product End-of-Life Announcement, please contact your MultiTech sales representative:

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