

End-of-Life Notification FaxFinder® and FaxFinder® IP Fax Servers (FFx40 models)



FaxFinder IP Channel Upgrades Last Time Buy Date: May 29, 2020

Date: May 15, 2020

I. Overview

Due to the availability of newer FaxFinder® X50 Series models and software licensing options, the FaxFinder and FaxFinder IP (FFx40) models listed in this announcement are changing status from **Near-End-of-Life (NEOL) to End-of-Life (EOL)** effective immediately.

For more information regarding the FaxFinder X50 Series, please visit www.faxfinder.net or contact the FaxFinder team directly.

II. EOL Ordering Part Numbers (Effective Immediately)

EOL Ordering Part Number	Description
FF240-IP-2.R2	2-Channel IP/etherFAX Fax Server
FF240-IP-2.R2-AR	2-Channel IP/etherFAX Fax Server w/Advanced Replacement
FF240.R2	2-Port Analog V.34 Fax Server
FF240.R2-AR	2-Port Analog V.34 Fax Server w/Advanced Replacement
FF440.R2	4-Port Analog V.34 Fax Server
FF440.R2-AR	4-Port Analog V.34 Fax Server w/Advanced Replacement
FF840.R2	8-Port Analog V.34 Fax Server
FF840.R2-AR	8-Port Analog V.34 Fax Server w/Advanced Replacement
FFEX8.R2	8-Port Analog V.34 Fax Expansion Module
FFEX8.R2-AR	8-Port Analog V.34 Fax Expansion Module w/Advanced Replacement
FFEX16.R2	16-Port Analog V.34 Fax Expansion Module
FFEX16.R2-AR	16-Port Analog V.34 Fax Expansion Module w/Advanced Replacement

Contents:

- [I. Overview](#)
- [II. EOL Ordering Part Numbers](#)
- [III. Last Time Buy Date for FaxFinder IP Channel Upgrades](#)
- [IV. Key Dates](#)
- [V. Suggested Action Plan](#)
- [VI. Additional Information](#)

III. Last Time Buy for FaxFinder IP Channel Upgrades

The FaxFinder IP Channel Upgrades last time buy date is **May 29, 2020**.

After May 29th, the following ordering part numbers will be considered End-of-Life (EOL).

Ordering Part Number	Description
FF240-IP-UPGRADE-2	2-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-4	4-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-6	6-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-8	8-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-10	10-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-12	12-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-14	14-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-16	16-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-18	18-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-20	20-Channel IP Fax Server Upgrade
FF240-IP-UPGRADE-22	22-Channel IP Fax Server Upgrade

IV. Key Dates

Availability of New Ordering Part Numbers (FFX50): September 17, 2019

Last Time Buy for FFX40 Hardware Models: April 30, 2020

End-of-Life (EOL) Date for FFX40 Hardware Models: May 15, 2020

Last Time Buy/End-of-Life (EOL) Date for FaxFinder IP Channel Upgrades: May 29, 2020

V. Suggested Action Plan:

We recommend the following actions be taken:

- Forward this bulletin to others within your organization who actively sell and support the fax servers.
- Update all sales tools, website content, and collateral to reflect the new ordering part numbers.
- Contact the FaxFinder team if your organization is interested in offering FaxFinder X50 Series software licensing and other solutions in a two-tier distribution capacity – these part numbers are not orderable through MultiTech.

VI. Additional Information

If you have any questions or require additional information related to this Announcement, please contact the FaxFinder team: sales@faxfinder.net | +1 (763) 777-1124 | www.faxfinder.net