



Product End-of-Life Notification

MT5656ZDX-V Series MultiModem[®] ZDX Analog Desktop Modems Voice Models Only

Date: June 22, 2018

I. Summary

Due to a critical component end-of-life, the status of the MT5656ZDX-V family of analog desktop Data/Fax/Voice modems are changing status from **Near-End-of-Life (NEOL) to End-of-Life (EOL)** effective immediately.

There are no direct recommended replacement models available for these modems. If you are purchasing these models and are not using the speaker and mic voice functionality you can use the standard [MT5656ZDX Data/Fax models](#) as replacements.

Note: This announcement does not affect the MT5656ZDX series of Data/Fax modems.

Contents:

- [I. Summary](#)
- [II. Part Numbers Impacted](#)
- [III. Key Dates](#)
- [IV. Warranty and Support](#)
- [V. Suggested Action Plan](#)
- [VI. Additional Information](#)

II. Part Numbers Impacted

EOL Ordering Part Numbers	UPC
MT5656ZDX-V	789407030918
MT5656ZDX-V-CP	789407334917
MT5656ZDX-V-NPS	789407345401
MT5656ZDX-V-EU	789407031106
MT5656ZDX-V-EU-CP	789407339820
MT5656ZDX-V-GB/IE	789407031120
MT5656ZDX-V-FR	789407031144
MT5656ZDX-V-BE	789407031069
MT5656ZDX-V-NL	789407031083
MT5656ZDX-V-SE/IS	789407031168
MT5656ZDX-V-FI	789407031182

III. Key Dates

Near-End-of-Life (NEOL) Date: August 7, 2017

Last Time Buy Date: February 7, 2018 or while supplies last

Last Ship Date: May 7, 2018 or while supplies last

End-of-Life (EOL) Date: June 22, 2018

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Note that the models listed in this End-of-Life Notification are no longer available.
- Remove discontinued/EOL models from your pricing system and website.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

World Headquarters – U.S.

+1 (763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK:

+(44) 118 959 7774 | sales@multitech.co.uk

Website: www.multitech.com

Developer Site: www.multitech.net