

06/20/2022

Product Advisory #1868 VL-HDW-407

This is a formal notification regarding a product supplied by VersaLogic Corporation. Our records indicate that your company has purchased this product.

Please read this notice thoroughly to determine what impact this information may have with regard to your currently owned product or future purchases from VersaLogic Corporation.

Affected Products

Product	Description	Where Used
VL-HDW-407	Cooling Fan for VL-HDW-406 and VL-HDW-412 Passive Heatsink	VL-EPMe-30 VL-EBX-38

Changes Made

No changes have been made to the product. The installation instructions for this fan have been revised to insure proper attachment to the heat sink.

Installation Instructions

When installing the VL-HDW-407 fan accessory kit to the heatsink, the fan must be installed with the label visible (up) and the fan's counter sunk mounting holes towards the heatsink (down). The fan mounting screws are the proper length for this installation orientation only.

Attaching the fan with the label facing the heatsink and countersunk fan mounting holes upward, will result in mechanical interference between the heatsink and heat plate, by the fan mounting screws.

Customer Impact

Instructions for installation of the fan should be updated in any customer-maintained documentation. Revised instructions are noted above, or in more detailed for in the following Hardware Reference Manuals (HRM).

- VL- EPMe-30 HRM <https://www.versalogic.com/product/Bengal/>
- VL-EBX-38 HRM <https://www.versalogic.com/product/Viper/>

The reference manuals may be found in the RESOURCE section of the VersaLogic webpages noted above. The download link for each manual is:

- https://www.versalogic.com/download.php?file=assets/pdf/manuals/MEPME30_HRM.pdf
- https://www.versalogic.com/download.php?file=assets/pdf/manuals/MEBX38_HRM.pdf

The customer is advised to review this information and ensure their line product assembly instructions align with this guidance.

Fielded Units - Use as is.



Future Shipments - No Change

Additional Information

For additional information or assistance related to this change, please contact VersaLogic Technical Support at Support@VersaLogic.com or call (503) 747-2261.