



Firmware Change		09/15/2021
Product Line	Digi Connect Sensor+	

Audience	All Digi partners and customers
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Product Notice	<p>Digi has released a series of product and firmware improvements for the Digi Connect Sensor+ that enhances customer experience when working with Connect Sensor+ and fully prepares devices for the AT&T 3G sunset in February 2022.</p> <p>It is now easier than ever to update Connect Sensor+ device and modem firmware. Digi has created a new firmware automation utility specifically designed for the Connect Sensor+. The utility automates device and modem firmware updates by determining the state of your installed inventory and then making necessary Connect Sensor+ updates.</p> <p>Connect Sensor+ 4G devices will be affected by the AT&T 3G network sunset and will no longer be able to register on the carrier network after the carrier sunset. At that time OTA updates will not be possible, and you will have to update each device's firmware locally. Digi strongly recommends you update Connect Sensor+ firmware and modem firmware on every one of your devices as soon as possible. The new firmware, firmware automation utility and utility user guide can be found on the Digi Connect Sensor+ support page.</p> <p>HIGHLIGHTED PRODUCT CHANGES</p> <ul style="list-style-type: none">• Disabling of the "factory" button on the device.• Preparing for AT&T 3G network sunset.• Improved battery reporting (standard firmware only) <p>ENHANCEMENTS</p> <ul style="list-style-type: none">• Allow LTE capable products to operate on LTE only networks.• Remove ability to return settings to defaults using the "FACTORY" button. This eliminates the possibility that a device being serviced can have its settings returned to defaults by accidentally pressing the button, thereby losing cellular connectivity.• CLI command "configuration reset" has been added to provide a local means to reset device settings to their defaults.• Improve consistency of battery reporting by limiting battery life calculations to once per day, reducing apparent instability in battery life.
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	<p>BUG FIXES</p> <ul style="list-style-type: none">• AT&T network issue resolution due to HOSTODIS command timeouts. <p>Please contact the Digi Technical Support team at tech.support@digi.com for any questions about the new firmware, including assistance in updating your devices.</p>
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Product Description	Digi Connect® Sensor+ is a fully integrated, battery powered cellular gateway with I/O for connecting to a wide range of external sensors. Designed to work in rugged industrial environments, the Connect Sensor+ is the ideal solution for companies looking to add remote monitoring and diagnostics in places where power is not easily available.
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Reason for Change	Product Enhancement
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Timing of Change	This product change is effective immediately. Digi strongly recommends you update Connect Sensor+ firmware and modem firmware on every one of your devices as soon as possible.
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Affected Items		
Part Number	Description	Effective Date
CSENSE-A210	Connect Sensor+, Verizon LTE	9/15/2021
CSENSE-A210-N	Connect Sensor+, Verizon LTE, No battery	9/15/2021
CSENSE-A310	Connect Sensor+, AT&T and T-Mobile LTE	9/15/2021
CSENSE-A310-N	Connect Sensor+, AT&T and T-Mobile LTE, No battery	9/15/2021
CSENSE-A710	Connect Sensor+, Global 3G/2G	9/15/2021
CSENSE-A710-N	Connect Sensor+, Global 3G/2G, No battery	9/15/2021



Authorization	Digi Product Management
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