

Worldwide Product Announcement and End-of-Life Announcement

SocketModem[®] iCell, SocketModem[®] Cell and QuickCarrier[™] USB-E New CDMA2000 1xRTT Models Immediate End-of-Life for Existing Models

Date: December 8, 2014

I. Summary

The purpose of this Product Announcement is to provide information on the availability of new CDMA2000 1xRTT models for the [SocketModem[®] iCell](#), [SocketModem[®] Cell](#) and [QuickCarrier[™] USB-E](#) families of embedded cellular modems and the immediate End-of-Life (EOL) of existing models.

II. Overview

MultiTech is announcing new ordering part numbers for all embedded CDMA2000 1xRTT models and the immediate End-of-Life (EOL) for existing ordering part numbers.

Under normal circumstances there would be an overlap in the availability of the old and new ordering part numbers so customers had time to qualify the new ordering part numbers. In this particular case, MultiTech has decided that we need to stop production on the existing ordering part numbers due to a defect in the modems firmware. Under certain conditions the modems memory can become corrupt resulting in a non-functioning unit. New modem firmware has been released for the Verizon Wireless and Aeris models and new Sprint firmware will be released soon.

Please see Section IV. for a list of the new and old ordering part numbers.

You can view the **Product Change Notification** here: [PCN 120814-00](#)

III. Key Dates

Availability of New Ordering Part Numbers: Verizon (N3) and Aeris (N16) models are now available. The new Sprint firmware is still undergoing certification testing and will be available soon.

End-of-Life Date for Existing Ordering Part Numbers: December 8, 2014

Contents:

I. [Summary](#)

II. [Overview](#)

III. [Key Dates](#)

IV. [Ordering Part Numbers](#)

V. [Warranty and Support](#)

VI. [Suggested Action Plan](#)

VII. [Additional Information](#)

IV. New Ordering Part Numbers

| Old Ordering Part Number (EOL) | New Ordering Part Number (Effective Immediately) | Description | Region |
|--------------------------------|--|--|--------|
| MTSMC-C2-IP-N2 | MTSMC-C2-IP-N2.R1 | Embedded 1xRTT w/Universal IP (Sprint)(50 Pk) | USA |
| MTSMC-C2-IP-N2-SP | MTSMC-C2-IP-N2.R1-SP | Embedded 1xRTT w/Universal IP (Sprint)(1 Pk) | USA |
| MTSMC-C2-IP-N3 | MTSMC-C2-IP-N3.R1 | Embedded 1xRTT w/Universal IP (Verizon)(50 Pk) | USA |
| MTSMC-C2-IP-N3-SP | MTSMC-C2-IP-N3.R1-SP | Embedded 1xRTT w/Universal IP (Verizon)(1 Pk) | USA |
| MTSMC-C2-IP-N16 | MTSMC-C2-IP-N16.R1 | Embedded 1xRTT w/Universal IP (Aeris)(50 Pk) | USA |
| MTSMC-C2-IP-N16-SP | MTSMC-C2-IP-N16.R1-SP | Embedded 1xRTT w/Universal IP (Aeris)(1 Pk) | USA |
| MTSMC-C2-GP-N2 | MTSMC-C2-GP-N2.R1 | Embedded 1xRTT w/Universal IP/GPS (Sprint)(50 Pk) | USA |
| MTSMC-C2-GP-N2-SP | MTSMC-C2-GP-N2.R1-SP | Embedded 1xRTT w/Universal IP/GPS (Sprint)(1 Pk) | USA |
| MTSMC-C2-GP-N3 | MTSMC-C2-GP-N3.R1 | Embedded 1xRTT w/Universal IP/GPS (Verizon)(50 Pk) | USA |
| MTSMC-C2-GP-N3-SP | MTSMC-C2-GP-N3.R1-SP | Embedded 1xRTT w/Universal IP/GPS (Verizon)(1 Pk) | USA |
| MTSMC-C2-GP-N16 | MTSMC-C2-GP-N16.R1 | Embedded 1xRTT w/Universal IP/GPS (Aeris)(50 Pk) | USA |
| MTSMC-C2-GP-N16-SP | MTSMC-C2-GP-N16.R1-SP | Embedded 1xRTT w/Universal IP/GPS (Aeris)(1 Pk) | USA |
| MTSMC-C2-N2 | MTSMC-C2-N2.R1 | Embedded 1xRTT SocketModem (Sprint)(50 Pk) | USA |
| MTSMC-C2-N2-SP | MTSMC-C2-N2.R1-SP | Embedded 1xRTT SocketModem (Sprint)(1 Pk) | USA |
| MTSMC-C2-N3 | MTSMC-C2-N3.R1 | Embedded 1xRTT SocketModem (Verizon)(50 Pk) | USA |
| MTSMC-C2-N3-SP | MTSMC-C2-N3.R1-SP | Embedded 1xRTT SocketModem (Verizon)(1 Pk) | USA |
| MTSMC-C2-N16 | MTSMC-C2-N16.R1 | Embedded 1xRTT SocketModem (Aeris)(50 Pk) | USA |
| MTSMC-C2-N16-SP | MTSMC-C2-N16.R1-SP | Embedded 1xRTT SocketModem (Aeris)(1 Pk) | USA |

| Old Ordering Part Number (EOL) | New Ordering Part Number (Effective Immediately) | Description | Region |
|--------------------------------|--|---|--------|
| MT100UCC-C2-N3 | MT100UCC-C2-N3.R1 | Embedded 1xRTT USB Modem (Verizon)(40 Pk) | USA |
| MT100UCC-C2-N3-SP | MT100UCC-C2-N3.R1-SP | Embedded 1xRTT USB Modem (Verizon)(1 Pk) | USA |
| MT100UCC-C2-N16 | MT100UCC-C2-N16.R1 | Embedded 1xRTT USB Modem (Aeris)(40 Pk) | USA |
| MT100UCC-C2-N16-SP | MT100UCC-C2-N16.R1-SP | Embedded 1xRTT USB Modem (Aeris)(1 Pk) | USA |

Product specifications are subject to change without notice.

MTSMC-C2 and MT100UCC-C2 models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

V. Warranty and Support

Two-Year Product Warranty

All MultiTech products include a two-year warranty that includes on-line technical support, 24-hour website support and ftp support.

VI. Suggested Action Plan

To help facilitate the launch of the new ordering part numbers and the discontinuation of the existing ordering part numbers, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular modems.
- Ensure that the new models and pricing are loaded in your system.
- Change all existing orders to call for the new ordering part numbers.
- Stock rotate all existing inventory.
- Immediately notify your customers of this change in ordering part numbers.

VII. Additional Information

If you have any questions or require additional information on this Product Announcement and End-of-Life Notification, please contact your MultiTech sales representative:

World Headquarters – U.S.

+(763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK:

+(44) 118 959 7774 | sales@multitech.co.uk