

## Product Near-End-of-Life Notification

# MultiModem<sup>®</sup> ZDX Analog Desktop Modems

Date: September 14, 2021

### I. Summary

Due to decreased market demand, the MultiModem<sup>®</sup> ZDX analog desktop modems listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)** effective immediately.


No new replacement models are available.


Are your customers looking to migrate their application to a cellular solution? If so, MultiTech provides devices that leverage the latest in industrial IoT cellular technology to address the needs of today's most important applications. We can help them transition from legacy network technology to the network technology that promises to carry applications through the next 20 years. Our cellular IoT products are designed to ensure the quickest route to market based on their needs. Visit our website to [learn more](#) or contact your MultiTech sales representative.

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### II. Part Numbers Impacted

NEOL Ordering Part Numbers	UPC
	
MT5656ZDX	789407030901
MT5656ZDX-CP	789407031960
MT5656ZDX-NPS	789407335969
MT5656ZDX-NPS-CP	789407343810
MT5656ZDX-EU	789407031090
MT5656ZDX-EU-CP	789407335693
MT5656ZDX-GB/IE	789407031113
MT5656ZDX-FR	789407031137
MT5656ZDX-BE	789407031052

NEOL Ordering Part Numbers	UPC
	
MT5656ZDX-NL	789407031076
MT5656ZDX-SE/IS	789407031151
MT5656ZDX-FI	789407031175
MT5656ZDX-AU	789407333392

### III. Key Dates

**Near-End-of-Life (NEOL) Date:** September 14, 2021

**Last Time Buy Date:** January 14, 2022 (or while supplies last)

Limited availability, orders will be accepted on a first come, first serve basis.

**Last Ship Date/End-of-Life (EOL) Date:** July 14, 2022 (or as components become available)

*Note: All orders placed for products listed in this announcement require a Non-Cancellable, Non-Returnable (NCNR) agreement. Last time ship dates are negotiable with a NCNR agreement. Please contact MultiTech customer service for a copy of the agreement and to place a final purchase order.*

### IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

### V. Suggested Action Plan

We recommend the following actions be taken:

- Work with MultiTech customer service if your company is interested in placing an NCNR (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Notify existing customers who have been using these devices to see if they wish to purchase any additional units.

### VI. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact MultiTech customer service:

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