



Product Change Notification

Dear Colleagues,

Intesis appreciates the daily involvement and the long-term loyalty of our customers. We understand that staying updated on the current and future happenings is of vital importance to our joint success. To this end, we would like to inform you of the changing life cycle and substitute availability for the following product.

Due to the global components' shortage we are forced to migrate a critical component located in MHI multi-unit gateways. This change is mandatory to continue offering this solution to our customers and the new gateways will bring significant additional benefits.

Please find here the replacement information and the expected availability. The actual articles will enter the life-cycle phase "Obsolete", and the customers must shift to the substitute products.

Article number	Description	Substitute product	Expected availability
INMBSMHI048O000	Mitsubishi Heavy Industries VRF systems to Modbus TCP/RTU Interface - 48 units	IN776AIR00SO000	March 2023
INKNXMHI048O000	Mitsubishi Heavy Industries VRF systems to KNX Interface - 48 units	IN776AIR00MO000	
INKNXMHI128O000	Mitsubishi Heavy Industries VRF systems to KNX Interface - 128 units	IN776AIR00LO000	March 2023
INMBSMHI128O000	Mitsubishi Heavy Industries VRF systems to Modbus TCP/RTU Interface - 128 units		

Where:

00S: up to 16 units
00M: up to 64 units
00L: up to 128 units

Key Milestones

2023-01-01

The **MHI multi-unit gateways** will be substituted by new products with additional benefits.

These articles will enter the life-cycle phase "Obsolete", and the customers must shift to the substitute product.

Reason for Change

Ensure product availability due to lack of a critical components caused by global component shortage.

Customers are forced to shift to the replacement Interface with same functionality.

Lifecycle policy: <https://www.intesis.com/support/product-life-cycle-policy>

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Product Management Director

! This notification **can be shared** with your customers and partners and has an immediate effect !